

## 卷末資料-4 略語一覽

略語	解説
BPR	Business Process Reengineering
CIO	Chief Information Officer
CRM	Client Relationship Management
DC	Data Center
DWH	Data Warehouse
EA	Enterprise Architecture
ERP	Enterprise Resource Planning
HW	Hardware
ITC	Information Technology Coordinator
ITIL	Information Technology Infrastructure Library
MES	Manufacturing Execution System
MW	Middleware
OEM	Original Equipment Manufacture
OMT	Object Modeling Technique
OODB	Object Oriented Data Base
PMBOK	Project Management Body Of Knowledge
PMO	Project Management Office
POS	Point Of Sales
R&D	Research and Development
RDB	Relational Data Base
RFID	Radio Frequency Identification
SCM	Supply Chain Management
SFA	Sales Force Automation
SI	System Integration
Sler	System Integrator
SLCP	Software Life Cycle Process
SME	Subject Matter Expert
SNS	Social Networking Service
SOA	Service Oriented Architecture
SQL	Structured Query Language
SW	Software
UML	Unified Modeling Language
VCP	VMware Certified Professional