To prevent accidents, products have a Standard Period of Use.

The Long-term Use Consumer Product Safety Inspection System

As products age, their parts deteriorate (degrade over time), resulting in the possibility of fire or a fatal accident. Under the "The Long-term Use Consumer Product Safety Inspection System", products with a high likelihood of causing a serious accident due to degradation over time are deemed Specified Maintenance Products, and a Standard Period of Use is established as a guideline for safe use. When one of the relevant products is purchased, the user submits a User Registration to the manufacturer. When the Standard Period of Use approaches its end, the user will receive a notification encouraging him or her to have the product inspected for continued safe use.

When purchasing a Specified Maintenance Product

Receive an explanation
The retailer will explain the inspection system to the purchaser. When purchasing a home fitted with Specified Maintenance Products, the retailer will be either the builder or the real estate agency.

Register as a user
Present the User Form to the retailer, or mail it to the manufacturer. If Specified Maintenance Products have been fitted by the landlord of a rental home or apartment, then the landlord would be the registered owner.

Have your product inspected
The user will receive a notice when it’s time for an inspection. Contact the manufacturer to arrange an inspection. ※There is a fee for the inspection.

Beware of inspection fraud!
A manufacturer will never come to perform an inspection unless requested by the user.

If you notice abnormalities such as unusual noises or vibrations, odors, or difficulty in ignition, arrange for an inspection as soon as possible.
Next time you purchase a product, make sure to complete the User Registration!

For relevant products manufactured or imported before April 1, 2009, please confirm the date of manufacture and arrange an inspection.

The Long-term Use Consumer Product Safety Indication System

By law, products with a large number of accident reports due to deterioration over time are now required to bear warning labels regarding deterioration and a Standard Period of Use, even if the accident reports are not for major accidents.

Be aware of changes in the product past the Standard Period of Use.

For more information: http://www.meti.go.jp/

Product Safety Division, Ministry of Economy, Trade and Industry 03-3501-4707 (direct)

※Please direct inquiries regarding specific products to the manufacturer of that product.

When you need to get information on product accidents

Information on the product accidents and the recalls can be acquired from the Web site of National Institute of Technology and Evaluation (NITE).

http://www.jiko.nite.go.jp/htdocs/AcSearchE/ASP/