

## Appendix 2

### Revision of the JIS Standards for Pictograms

- Aiming to develop an environment in which people are able to more smoothly travel by themselves  
in light of the forthcoming 2020 Tokyo Olympic and Paralympic Games -

July 20, 2017

Public information symbols (Pictograms) are guide signs to visually convey a variety of information to people without verbal communication. In light of the forthcoming 2020 Tokyo Olympic and Paralympic Games, Japan recognizes the importance of making pictograms more concise for overseas tourists as well as Japanese nationals. To this end, on July 20, METI publicized the revision of JIS Z8210 (Public information symbols) through the examination of the proposal by the Japanese Industrial Standards Committee (JISC). Specifically, METI has changed seven pictograms and established 15 new pictograms and a help mark. This effort is expected to achieve an environment in which people are able to more smoothly travel.

#### 1. Pictograms to be changed

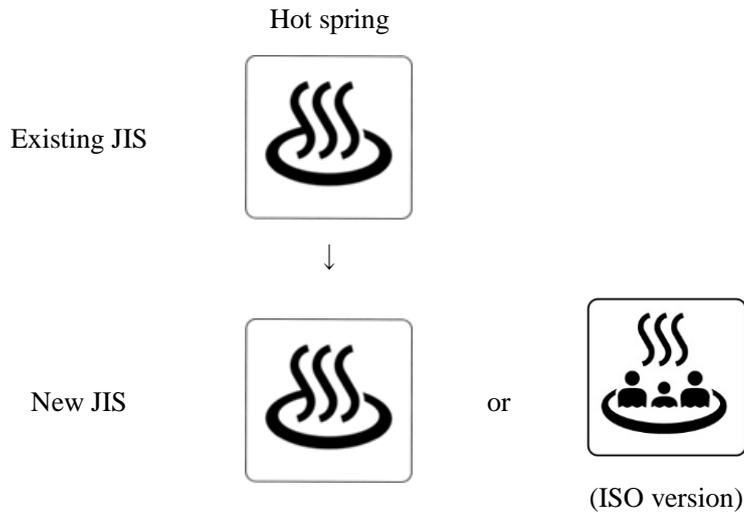
From the viewpoint of making the JIS pictograms consistent with those under the ISO, METI examined the proposal in light of the results of a questionnaire survey and opinions of stakeholders, and, consequently, decided to change the existing seven pictograms as shown below.

[i] For making the pictograms consistent with ISO versions (\*transitional period: two years)

\* The existing JIS versions will be removed from the list of JIS through a two-year transitional period from July 20, 2017, to July 19, 2019.

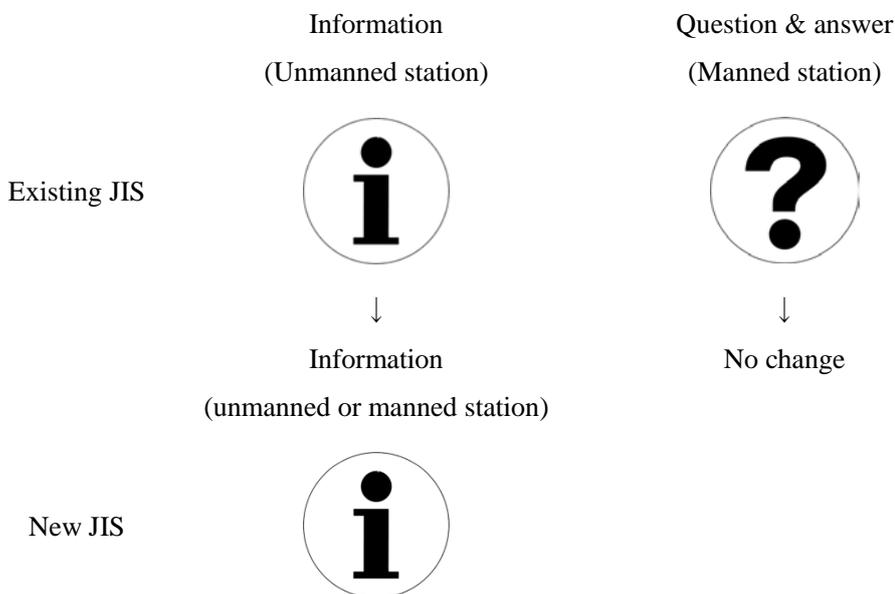
	Parking	Baggage claim	First aid	Connecting flights	Nursery
Existing JIS					
	↓	↓	↓	↓	↓
New JIS (ISO version)					

[ii] Optional pictograms (Users of the symbols can select whichever they prefer.)



\* As for the sign “Hot spring” under the new JIS standards, the existing JIS version and the ISO version are both available. Users of the symbols can select whichever they prefer and are not required to show both of them together.

[iii] Other changes



\*METI changed the definition of the sign “i” to one implying the representation of the sign “?” for information provision at manned stations.

2. Pictograms to be newly established

The social situation has dramatically changed since 2002 when the JIS Z8210 for pictograms was established. To address this situation, METI held discussions on pictograms that are considered to be

highly necessary not only for Japanese nationals but also for overseas tourists in Japan, and as a result, METI determined to additionally establish 15 new pictograms and a help mark as below.



Wireless LAN



Charge point



Vending machine



ATM for overseas cards



Ostomate facilities



Station office/Station staff



Car



Rental bicycle / Bicycle sharing



Convenience store



Audio guide



Emergency train stop button



Do not lean objects on the platform door



Do not lean over the platform door



Be aware of closing door



Fasten seat belt



Help mark

\*A help mark aims to serve people who need assistance or special care. Such people are able to carry the sign with them and announce their need for such assistance to others.

### 3. Expected effects of the JIS revision

The revision of the JIS standards is expected to bring about effects to a wide variety of fields since the standards are referred in laws and regulations and many JIS pictograms are utilized in the public transportation systems and other organizations. This effort is expected to achieve an environment in which Japanese nationals as well as overseas tourists in Japan are able to more smoothly travel.

Reference 1:

For the text of the JIS Z8210 for pictograms, visit [the JISC website](http://www.jisc.go.jp/) for retrieving the JIS standards.

Reference 2:

In achieving this revision of the JIS standards, under the project commissioned by METI (Project for Development of JIS for High and Other Functions/Development of New JIS Contributing to the Establishment of Safe and Secured Society: JIS Development for Pictograms), the Japanese Standards Association (JSA) led the effort as a secretariat and established a Committee for Formulating Draft Proposals for JIS Revision, discussed the draft paper of the proposals for JIS revision and compiled the discussion results into a report.

Reference 3:

The Committee for Formulating Draft Proposals for JIS Revision consists of around 40 members who are stakeholders in a wide variety of fields.

Members of the committee:

- Secretariat of the Headquarters for Tokyo 2020 Olympic and Paralympic Games, Cabinet Secretariat
- Fire and Disaster Management Agency, Ministry of Internal Affairs and Communications
- National Police Agency
- Ministry of Education, Culture, Sports, Science and Technology
- Ministry of Health, Labour and Welfare
- Ministry of Land, Infrastructure, Transport and Tourism
- Japan Tourism Agency, Ministry of Land, Infrastructure, Transport and Tourism
- Geospatial Information Authority of Japan, Ministry of Land, Infrastructure, Transport and Tourism
- Bureau of Tokyo 2020 Olympic and Paralympic Games Preparation, Tokyo Metropolitan Government
- Bureau of Urban Development, Bureau of Social Welfare and Public Health, and Bureau of Industrial and Labor Affairs, Tokyo Metropolitan Government
- International Tourism Center of Japan
- All Japan Airport Terminals Association, Inc.
- Tokyo Organising Committee of the Olympic and Paralympic Games
- Japan Council of Shopping Centers
- Nihon Bus Association
- Japan Hotel Association
- Japan Passengerboat Association
- The Association of Japanese Private Railways

- Tokyo Metro Co., Ltd
- East Japan Railway Company
- National Federation of Organization for the Disabled Persons
- National Federation of Associations for Supporting Intellectually Disabled Persons, and other organizations

Division in charge

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